

DANIELLE TUCKER, Ed.D.

Rochester, NY | 585-319-8322 | Tucker922@gmail.com

Education & Operations Leadership | Program Management | Organizational Effectiveness | Community Partnerships

PROFESSIONAL SUMMARY

Education and operations leader with 10+ years of experience directing multi-site operations, strategic initiatives, staff development, governance collaboration, and organizational improvement across K-12, higher education, and community-serving organizations. Translates institutional priorities into actionable plans, strengthens systems and teams, and uses data to improve student and organizational outcomes. Ed.D.-prepared leader with an equity-centered, results-oriented approach to program management, change leadership, and operational effectiveness.

SELECTED LEADERSHIP IMPACT

- Increased combined FTE attainment from 97.8% to 111.3% across two campuses.
- Improved student retention from 72.97% to 81.56%.
- Directed academic operations supporting more than 400 students across the Amherst and Orchard Park campuses.
- Designed individualized outreach for 60 Fall 2026 late-start students, coordinating advisor follow-up and triaging barriers to course participation.

CORE COMPETENCIES

Strategic & Long-Range Planning | Organizational Effectiveness & Change Management | Operations & Process Improvement | Budget Oversight & Financial Stewardship | Performance Management & Talent Development | Governance & Board Collaboration | Policy Development & Compliance | Cross-Functional Leadership | Equity-Centered Organizational Culture

PROFESSIONAL EXPERIENCE

Bryant & Stratton College | Amherst, NY

Suburban Dean of Instruction | September 2024-Present

- Direct multi-site academic operations supporting more than 400 students, with responsibility for instructional leadership, faculty performance, academic advising, compliance, retention strategy, staffing, scheduling, and operational effectiveness.
- Translate institutional priorities into implementation plans, timelines, performance measures, and accountability structures across academic and student-support functions.
- Designed and executed a late-start student success initiative for 60 students registered during the first 10 days of Fall 2026, providing individualized outreach and coordinating advisor follow-up.
- Triaged barriers involving Blackboard access, course materials, schedules, attendance expectations, instructor communication, and immediate coursework.
- Established proactive onboarding check-ins for newly appointed faculty across two campuses to identify instructional, technology, policy, resource, and campus-acclimation needs.
- Designed and facilitated information sessions for FLPPS and MAPG grant recipients, translating grant requirements into actionable eligibility, participation, and completion expectations.
- Analyze enrollment, retention, FTE, persistence, and student-performance data and lead cross-functional teams to develop interventions and execute institutional initiatives.

Rochester Prep | Rochester, NY

Director of Operations Fellow | July 2023-June 2024

- Supported senior leadership in strengthening organizational systems, workflows, and operational infrastructure within a complex, mission-driven environment.
- Led organization-wide process-improvement and service-delivery initiatives that strengthened efficiency and internal coordination.
- Managed projects involving budgeting, logistics, program implementation, performance tracking, and cross-departmental resource alignment.
- Led initiatives supporting equity, access, and organizational effectiveness for underserved and marginalized populations.

Rochester Prep | Rochester, NY

Director of Special Projects and DEI Facilitator | July 2022-July 2023

- Led equity-centered programming and organizational-culture initiatives aligned with student needs and institutional priorities.
- Facilitated professional learning, dialogue, and organizational change initiatives to strengthen inclusive practices and student support.

EARLY CAREER EXPERIENCE

Lead Math Teacher | Academic Advisor | Grade-Level Team Lead

Rochester Prep | Rochester Academy Charter School | TeachNOLA | Rochester City School District

- Held progressive instructional and advisory roles supporting curriculum development, student achievement, academic advising, engagement, and team leadership.

LEADERSHIP GOVERNANCE AND COMMUNITY IMPACT

AAUW New York State | New York

Vice President of Membership | 2026-Present

- Oversee statewide membership strategy focused on the recruitment, engagement, and retention of a diverse professional network.
- Collaborate with the State Board and branch membership leaders to align initiatives, streamline onboarding, and strengthen communication.
- Designed and launched a statewide retention and reengagement initiative across 19 branches, using membership data to identify 148 grace-period members and coordinate targeted outreach.
- Developed a centralized tracker to monitor branch responses, renewal intentions, follow-up activity, and confidential Angel Fund referrals for members facing financial barriers.

Webster Montessori School | Webster, NY

Board Secretary and Governance Committee Member | 2026-Present

- Support board governance, policy review, strategic planning, organizational oversight, and maintenance of official governance records.
- Collaborate with board and school leadership on enrollment, financial sustainability, organizational effectiveness, and executive leadership planning.

Rochester Police Accountability Board | Rochester, NY

Vice Chair and Board Member

- Provided governance oversight, committee leadership, and strategic policy guidance in collaboration with executive leadership and elected officials.
- Chaired the Rules Committee, partnered with the Training Committee, and assumed Board Chair responsibilities as needed.

House of Empowerment Mentoring, Inc. | Rochester, NY

Founder and Director

- Founded and led a community-based mentoring organization supporting college readiness and leadership development for underserved students.
- Oversaw budgeting, fundraising, program design, volunteer engagement, and community partnerships supporting student success.

EDUCATION

St. John Fisher University | Rochester, NY

Doctor of Education, Executive Leadership | August 2025

Grambling State University | Grambling, LA

Master of Science, Criminal Justice

Xavier University of Louisiana | New Orleans, LA

Bachelor of Arts, Political Science

TECHNICAL SKILLS

Microsoft 365 | Excel | PowerPoint | Google Workspace | Microsoft Teams | Blackboard | Banner | Data Reporting and Analysis | Workflow and Document Development